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# What's new with COPE?

We have improved Member resources!

## \*BRAND NEW\* MEMBER SERVICE CENTRE (MSC)



Members can access MSC login two ways:

- 1) Type [ciphi.in1touch.org](http://ciphi.in1touch.org) into a url browser
- 2) Visit [CIPHI home page](#)
  - Click yellow login button (top right of page)
  - Click the MSC quick link (at bottom)

## PROFESSIONAL DEVELOPMENT (PD) MODEL



The [PD Model](#) has been updated to provide support to Members with their ongoing professional development. Some changes include the required number of annual PDHs, category and subcategory definitions.

## PROFESSIONAL DEVELOPMENT HOURS (PDH) ENTRY TOOL



The [PDH entry tool](#) has been refreshed and streamlined to assist Members in correctly entering their PDHs. Keep this tool handy when entering your PDHs.

## YOUTUBE VIDEOS



Visit [CIPHI's youtube](#) channel to learn how to navigate through the new MSC portal

- 1) How to log into the MSC portal
- 2) How to submit PDHs
- 3) How to submit a Declaration of Reduced Hours

## ADDITIONAL RESOURCES



- [Member Service Centre \(MSC\) Entry Guide](#)
- [Professional Learning Plan Template](#)
- [Discipline Specific Competencies](#)
- [Frequently Asked Questions](#)